

Citizen Inquiry Tracking (ECM Application)

Dashboard View: Department-by-Department Activity

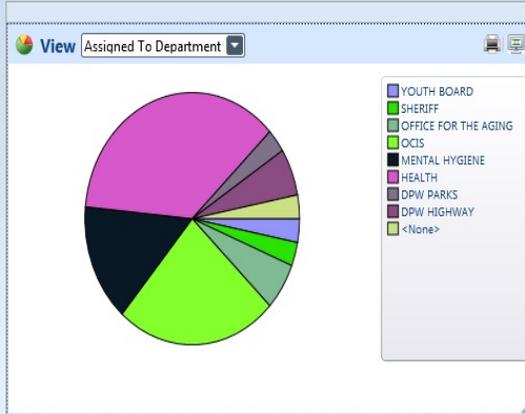
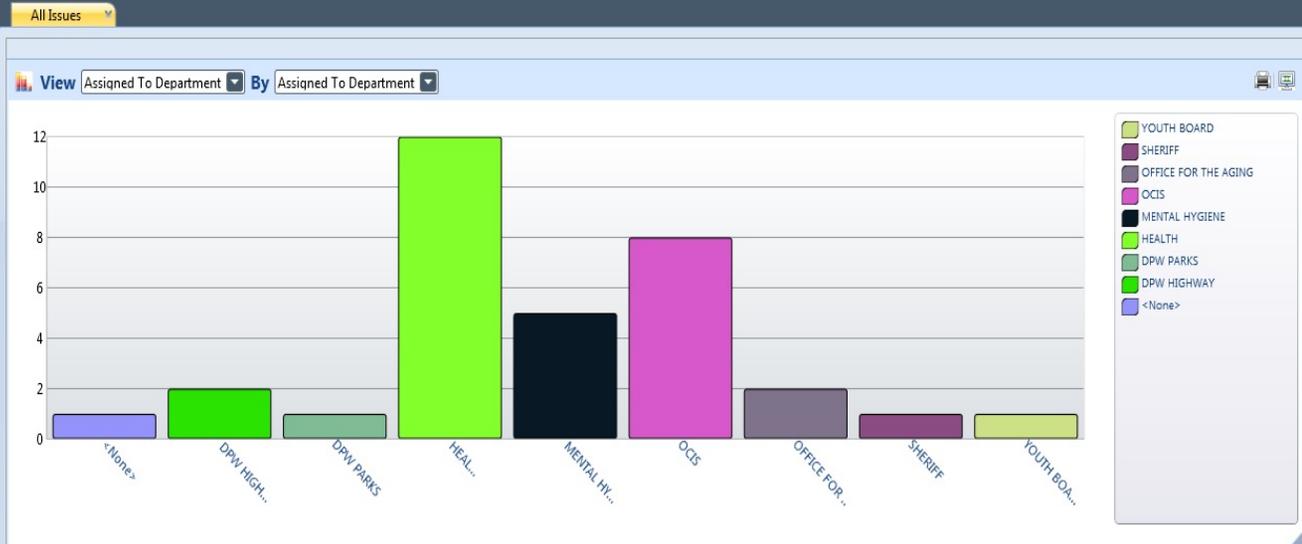
Home Citizen Inquiries

Refresh Retrieve all records Display as Filter

Citizen Inquiries

Filters

- County Executive
 - My Open Issues (1)
 - Unassigned Issues (0)
 - Issues Past Due (2)
 - Open Issues (5)
 - Assigned Issues (5)
 - All Issues (33)
 - Issues Closed Last Week (0)
- DCFS
- Health
- Mental Hygiene
- General



Filter Settings

Issue Number	Created Date	First Name	Last Name
83	9/16/2014 12:59 PM	Deb	Neilson
216	10/31/2014 10:54 AM	Jim	Fitzpatrick
5	4/18/2014 10:55 AM	Jane	Doe
8	4/23/2014 10:39 AM	John	Smith
68	8/4/2014 9:40 AM	James	Robinson

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Entry Screen; including assignment of the issue to a department

Save and Close Copy Object Refresh Add to Favorites Notifications
Save Save and New Delete Refresh Add to Favorites History Documents Forms Upload Compose Discussions Start a Discussion Print Navigation

IssueView* IssueViewAdmin* Created By: JMORRISON
Issue 3/30/2015 12:20:32 PM

Citizen Inquiry - Issue # 251

Contact Information

First Name *	Last Name *	Phone Number	E-mail Address
Josh	Waters	845-555-8641	

Description

Called with concerns regarding possible groundwater contamination.

Status

Issue Status *	Expected Resolution Date	Assigned Username	Assigned User Email	Assigned Department	Assigned Date
Open	3/31/2015			HEALTH	3/30/2015